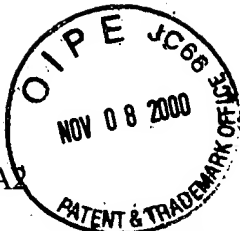


AMAZON.012A2



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Bezos, et al. ) Group Art Unit 2761  
App. No. : 09/377,322 )  
Filed : August 19, 1999 )  
For : USE OF CONTACT )  
INFORMATION TO ASSIST )  
USERS IN EVALUATING )  
ITEMS )  
Examiner : UNKNOWN )

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

**RECEIVED**

NOV 13 2000

Dear Sir:

**Technology Center 2100**

Enclosed is form PTO-1449 listing ten (10) references that are also enclosed. The references consist of the International Search Report in a counterpart PCT application plus the nine references cited therein.

Applicants would also like to call to the Examiner's attention U.S. Application No. 09/377,447, filed by the Applicants concurrently with the present application.

This Supplemental Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account 11-1410. A duplicate copy of this Statement is enclosed for that purpose.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 11-6-00

By: Ronald J. Schoenbaum

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